

## Quality and Service Policy Statement

SAS Business Philosophy is to enhance the work experience for all our stakeholders within the Supply Chain. We will do this through our team of committed staff members.

Fundamental to achieving this goal is to deliver the highest level of quality and service. We will strive by setting high standards and by differentiating ourselves from the competitors.

To deliver the highest quality of service and product, the management of SAS is focused on:

- Having the best staff that is multi skilled and take ownership and accountability
- Working with Clients and Suppliers where there is mutual respect and ethics when doing business
- Working with the Client to provide high end solutions for the end users
- Driving innovation and new ideas and incorporating them in our service and product delivery
- Implementing and our Policies for Equal Opportunity, Social Responsibility, Health and Safety, and Environmental.
- Being accountable for the delivery of our projects on time and within budget

There is a Monthly Management Review when all major Business Items are discussed. The objective is to identify issues and opportunities to keep the supply chain in harmony. The Review is chaired by the MD.

SAS are committed to deploying the policies throughout our Supply Chain through by regular communication and elimination of any ambiguity.

This policy will be reviewed annually by the management.

**Aalok Soni**

Director

13<sup>th</sup> November 2013